



## INVITE A FRIEND TERMS AND CONDITIONS

**The following terms relate to the Virgin Active Singapore Pte. Ltd. (Virgin Active) "Invite A Friend" offer, by which members can invite their friends for a free workout.**

1. Information on how to participate in the "Invite A Friend" offer (Offer) forms part of these terms and conditions. Participation is deemed acceptance of these terms and conditions.
2. Offer commences on 13 November 2015 and is open until withdrawn by Virgin Active (Offer Period).
3. This Offer is only open to Singapore residents and visitors aged 16 years and over who are current members of Virgin Active Fitness Clubs in Singapore (VA Member) and to friends of VA Members who are Singapore residents or visitors aged 16 years (subject to clause 10 below) and over, who have not previously received a free workout under this Offer.
4. During this Offer Period, VA Members will be allocated a number of invitations or a hyperlink to invite their friend(s) for a free workout (Invitation). Invitations can be used by VA Members to invite a person of their choice (Invitee), subject to conditions, to have a free workout at a Virgin Active Fitness Club in Singapore.
5. Once allocated Invitations, in order to invite the Invitee(s), the VA Member must either share the hyperlink provided by Virgin Active or enter the Invitee's details including their first and last names, email address and mobile phone number into the template provided. The VA Member must ensure that they have the Invitee's consent to submit any personal details into the Virgin Active system in accordance with Virgin Active's Privacy Policy, available at [www.virginactive.com.sg](http://www.virginactive.com.sg). Once the VA Member has entered the relevant details, an email invitation will be sent to the Invitee, to the email address which the VA Member has registered with Virgin Active, inviting them to attend a free workout at Virgin Active Fitness Clubs in Singapore or the Invitee will be asked to complete their details into the fields provided in the hyperlink to attend a free workout at a Virgin Active Fitness Club in Singapore (Free Workout Voucher).
6. To redeem the Offer, once the Invitee receives the Free Workout Voucher, the Invitee must confirm that their personal details are correct and that they consent to Virgin Active's Privacy Policy. Once this step is complete, the Invitee can either make an online booking for an appointment with a Virgin Active Relationship Consultant or take their Free Workout Voucher with the unique barcode and present it when they visit a Virgin Active Fitness Club in Singapore.
7. The Invitee must attend their free workout session within two (02) weeks of validating their details, otherwise they will forfeit the Free Workout Voucher. A Free Workout Voucher can only be used once.
8. This Offer is only valid for the person whose name appears on the Free Workout Voucher.
9. The Free Workout Voucher is not transferable, exchangeable for cash or for individual sale and cannot be used in conjunction with any other offer not to offset the cost of any future Virgin Active Fitness Clubs membership fees.
10. Virgin Active reserves the right to verify the identity of the person presenting the Free Workout Voucher, including their name, age and address as well as whether they have been referred previously to Virgin Active under this Offer.
11. Virgin Active Fitness Clubs reserves the right to amend, withdraw or terminate the Offer or alter the specification without prior notice. Virgin Active reserves the right to limit the number of Invitations or hyperlinks available to be redeemed under these terms and conditions in its absolute discretion.
12. The Invitee must have fulfilled all joining criteria before the Free Workout Voucher can be redeemed. Joining criteria includes completing and fulfilling a pre-activity Virgin Active Fitness Clubs Health Check Questionnaire. Virgin Active reserves the right to request medical documentation about the Invitee before permitting the Invitee to redeem the Free Workout Voucher.
13. Any personal information a VA Member or Invitee provides will be collected, stored and used in accordance with Virgin Active's Privacy Policy, available at [www.virginactive.com.sg](http://www.virginactive.com.sg).
14. The Invitee who takes up the Offer accepts the rules and regulations of Virgin Active Fitness Clubs and agrees to abide by all directions of Virgin Active in using a Virgin Active Fitness Club.
15. This Offer is in no way sponsored, endorsed or administered by, or associated with Facebook. By participating in the Offer, entrants release Facebook from any liability for any loss (including any damage, claim, injury, cost or expense) which is suffered or incurred by any person in connection with the Offer.
16. These terms and conditions are subject to the laws of Singapore.



## INVITE A FRIEND TERMS AND CONDITIONS

1. Offer commences on 13 November 2015 and is open until withdrawn by Virgin Active (Offer Period).
2. VA Members who have invited a friend for a free workout in accordance with the "Give a friend a free workout terms and conditions" (Joining Invitee) will receive the following reward: Referrer will get one (01) week of Membership Dues or Freeze Fees (whichever is applicable) for free (Reward), when all of the following conditions are met:
  - a. The Joining Invitee must join a Virgin Active Fitness Club within 90 days from the date that the Joining Invitee received their Invitation for a free workout; and
  - b. The Joining Invitee must sign Virgin Active's Membership Agreement and all associated application forms, payment authority forms and Club Rules. If the Joining Invitee becoming a member of Virgin Active Fitness Clubs is under 18 years at the time of joining, their parent or guardian will be required to attend the club in person to sign Virgin Active's Membership Agreement and all associated application forms, payment authority forms and Club Rules on behalf of the Joining Invitee.
3. Virgin Active will apply the Reward to the VA Member's next direct debit. If more than one invitee referred by a VA Member subsequently becomes a member in accordance in Clause 3, the Reward will be applied to subsequent direct debits so that no more than one Reward can be applied to a single direct debit. The Reward will only be applied where the hyperlink that the Joining Invitee has used to redeem their free workout matches the unique code in the hyperlink shared by the VA Member. For the avoidance of doubt, if a Joining Invitee has received more than one hyperlink for a free workout, the first hyperlink that they click on to redeem the free workout offer will be the one that qualifies for the Reward.
4. All VA Members who qualify for the Reward will be notified by email. In addition, VA Members can check with their Home Club reception to confirm when the Reward(s) will be applied to their account. All VA Members must keep Virgin Active up to date with current contact details as Virgin Active will notify VA Members using the email address Virgin Active has on its records.
5. The Reward is the equivalent of one (01) week of the Membership Dues or Freeze Fee amount applicable to the VA Member at the date of the direct debit that the Reward is being applied. The Reward does not extend to personal training or other additional services or fees (such as credit card fees) that form part of the VA Member's direct debit.
6. The Reward is not available to VA Members who complete a Break Up Form to end their membership (as that term is defined in Virgin Active's Membership Agreement) prior to the direct debit at which the Reward would be applied.
7. Virgin Active reserves the right to recoup any free Membership dues, Freeze Fees or Activation Fee discount applied to a VA Member's account if the Joining Invitee leaves Virgin Active Fitness Clubs during their Cooling Off period.
8. Any personal information a VA Member or Invitee provides will be used, disclosed or dealt with in accordance with Virgin Active's Privacy Policy, available at [www.virginactive.com.sg](http://www.virginactive.com.sg).
9. These terms and conditions are subject to the laws of Singapore.



## **ADDITIONAL ONE WEEK FREE IN FIRST 30 DAYS**

1. Offer commences on 4 August 2017 and is open until withdrawn by Virgin Active (30 Day Reward Offer Period). This reward will not be applied in conjunction with the Member Reward (above).
2. If an Invitee joins Virgin Active within 30 days from their respective VA Member's joining date, the VA Member will receive an additional one week of Membership Dues or Freeze Fees (whichever is applicable) for free (30 Day Reward) when all of the following conditions are met:
  - a. The Joining Invitee must join a Virgin Active Fitness Club within 30 days from the joining date of the VA member.
  - b. The Joining Invitee must sign Virgin Active's Membership Agreement and all associated application forms, payment authority forms and Club Rules. If the Joining Invitee becoming a member of Virgin Active Fitness Clubs is under 18 years at the time of joining, their parent or guardian will be required to attend the club in person to sign Virgin Active's Membership Agreement and all associated application forms, payment authority forms and Club Rules on behalf of the Joining Invitee.
3. This Reward is not available in conjunction with the Member Reward. If applicable Virgin Active will apply the 30 Day Reward as a 50% discount to the fortnightly dues (or freeze fees) due on the VA Member's next non-discounted direct debit after the Joining Invitee becomes a member of a Virgin Active Fitness Club. If another reward or discount is already being applied, the 30 Day Reward will be applied to subsequent direct debits so that no more than one reward or discount entitlement can be applied to a single direct debit.

## **REWARD ADDITIONAL TERMS AND CONDITIONS**

1. The Reward is not available to VA Members who complete a Break Up Form to end their membership (as that term is defined in Virgin Active's Membership Agreement) prior to the direct debit at which the Reward would be applied.
2. Virgin Active reserves the right to recoup any free Membership dues, Freeze Fees or Activation Fee discount applied to a VA Member's account if the Joining Invitee leaves Virgin Active Fitness Clubs during their Cooling Off period.
3. Any personal information a VA Member or Invitee provides will be used, disclosed or dealt with in accordance with Virgin Active's Privacy Policy, available at [www.virginactive.com.sg](http://www.virginactive.com.sg).
4. The Joining Invitee accepts the rules and regulations of Virgin Active Fitness Clubs and agrees to abide by all directions of Virgin Active in using a Virgin Active Fitness Club.
5. These terms and conditions are subject to the laws of Singapore.