

# INVITE A FRIEND TERMS AND CONDITIONS



Information on how to participate in the 'Invite a Friend' (Offer) forms part of these terms and conditions. Participation is deemed acceptance of these terms and conditions.

1. Offer commences on 1 August 2021 and is open until withdrawn by Virgin Active (Offer Period).
2. This Offer is only open to Singapore residents aged 18 years and over who are current members of the Singapore Virgin Active Clubs (VA Member) and to friends of VA Members who are Singaporean residents aged 18 years and over, who have not previously received a free trial membership under this Offer.
3. During the Offer Period, VA Members will be allocated a unique URL code to share with their friend(s) for a free trial membership (Invitation). Invitations can be used by VA Members to invite persons of their choice (Invitee(s)), subject to condition 3, to have one free workout at any Virgin Active Club in Singapore and access online content on the Virgin Active website for 14 days (Free Trial). VA Members should login to My Locker through [www.virginactive.com.sg](http://www.virginactive.com.sg) to access their unique URL code. URL codes are allocated to VA Members at the complete discretion of Virgin Active.
4. Once the unique URL code has been shared by the VA Member, the Invitee will need to register their details to redeem their Free Trial including providing their personal details to create a MyLocker account, complete a satisfactory health check and confirm that they consent to Virgin Active's Privacy Policy and collection statement. Once this validation is complete, the Invitee can make an online booking for their club visit and access online content. Access to online content is subject to the Online Workout and Resources terms available at [www.virginactive.com.sg](http://www.virginactive.com.sg).
5. The Invitee must attend their free club visit within two (2) weeks of creating their MyLocker Account, otherwise they will forfeit the club visit. Only one club visit is permitted during the Free Trial.
6. The Free Trial is not transferable, exchangeable for cash or for individual sale and cannot be used in conjunction with any other offer nor to offset the cost of any future Virgin Active Club Membership fees.
7. Virgin Active reserves the right to verify the identity of the person presenting for a club visit, including their name, age and address as well as whether they have been referred previously to the Virgin Active Clubs under this Offer.
8. The Invitee must have fulfilled all club usage criteria set by Virgin Active from time to time before attending for their club visit including completing and fulfilling a pre-activity Virgin Active Health Check Questionnaire. Virgin Active reserves the right to request medical documentation about the Invitee from a registered medical practitioner before permitting the Invitee to use a Virgin Active club.
9. Any personal information a VA Member or Invitee provides will be collected, stored and used in accordance with Virgin Active's privacy policy available at [www.virginactive.com.sg](http://www.virginactive.com.sg).
10. The Invitee who takes up the Offer accepts the rules and regulations of the Virgin Active Fitness Clubs and agrees to abide by all directions of Virgin Active in using a Virgin Active Club.
11. These terms and conditions are subject to the laws of Singapore.

## REWARD(S) WHEN YOUR FRIENDS JOIN

1. Offer commences on 1 August 2021 and is open until withdrawn by Virgin Active (Offer Period).
2. Qualifying VA Members who have invited a friend for a free workout in accordance with the 'Invite a Friend' terms and conditions above will receive one (1) week of Membership Dues or Freeze Fee (whichever is applicable) for free (Member Reward) when all of the following conditions are met:
  - a) the invited friend (Joining Invitee) must join a Virgin Active Fitness Club within 90 days from the date that the Joining Invitee received their Invitation for a free trial;
  - b) the Joining Invitee must join within any stated Offer Period; and
  - c) the Joining Invitee must sign Virgin Active's Membership Agreement and all associated application forms, payment authority forms and Club Rules. If the Joining Invitee becoming a member of Virgin Active Club is under 18 years at the time of joining, their parent or guardian will be required to attend our Club in person to sign Virgin Active's Membership Agreement and all associated application forms, payment authority forms and Club Rules on behalf of the Joining Invitee.
3. Virgin Active will apply the Member Reward to the VA Member's next direct debits such that the VA Member will receive one Membership Dues or Freeze Fee payment discounted by 50%. If more than one Invitee referred by a VA Member subsequently becomes a member in accordance with clause 2, the Member Reward will be applied to subsequent direct debits so that no more than 50% off can be applied to a single direct debit. For example, if two Member Rewards are received, these will be applied across two direct debits. Virgin Active will apply the Member Reward to the VA Member's next direct debit. The Member Reward will only be applied where the hyperlink that the Joining Invitee has used to redeem their free workout matches the unique code in the hyperlink shared by the VA Member. For the avoidance of doubt, if a Joining Invitee has received more than one hyperlink for a free workout, the first hyperlink that they click on to redeem the free workout offer will be the one that qualifies for the Member Reward. The Member Reward will apply instead of the 30 Day Reward (below) during the Offer Period and will not apply in conjunction with any other offer.
4. The Member Reward does not apply where the Invited Friend has joined on a digital only membership or registered for a pay-as-you-go account.

## ADDITIONAL ONE WEEK FREE IN FIRST 30 DAYS

1. Offer commences on 19 July 2016 and is open until withdrawn by Virgin Active (30 Day Reward Offer Period).
2. If an Invitee joins Virgin Active within 30 days from their respective VA Member's joining date the VA member will receive an additional one week of Membership Dues or Freeze Fee (whichever is applicable) for free (30 Day Reward) when all of the following conditions are met:
  - a. the Joining Invitee must join a Virgin Active Club within 30 days from the joining date of the VA Member.
  - b. the Joining Invitee must sign Virgin Active's Membership Agreement and all associated application forms, payment authority forms and Club Rules. If the Joining Invitee becoming a member of Virgin Active Club is under

18 years at the time of joining, their parent or guardian will be required to attend our Club in person to sign Virgin Active's Membership Agreement and all associated application forms, payment authority forms and Club Rules on behalf of the Joining Invitee.

3. If applicable Virgin Active will apply the 30 Day Reward as a 50% discount to the fortnightly dues (or freeze fee) due on the VA Member's next non-discounted direct debit after the Joining Invitee becomes a member of a Virgin Active Club. If another reward or discount is already being applied, the 30 Day Reward will be applied to subsequent direct debits so that no more than one reward or discount entitlement can be applied to a single direct debit.

#### **REWARD ADDITIONAL TERMS AND CONDITIONS**

1. Rewards are not available to VA Members who complete a Break Up Form to end their membership (as that term is defined in Virgin Active's Membership Agreement) prior to the direct debit at which any reward(s) would be applied.
2. Virgin Active reserves the right to recoup any free Membership Dues, Activation Fees or Freeze Fees applied to a VA Member's account if the Joining Invitee leaves Virgin Active Clubs during their Cooling Off Period.
3. The rewards are available to Virgin Active members or Joining Invitees only and are not transferable, exchangeable for cash, available by way of refund on Membership Dues or for individual sale and cannot be used in conjunction with any other offer. The Member Reward will not be applied in conjunction with any other offer including the 30 Day Reward.